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RESOURCES

RELIABILITY AND MAINTAINABILITY (R&M)

Robert J. Hankins

Integrated Support Systems, Inc. 100 McCollum Street Clemson, South Carolina 29631

LOGISTICS AND HUMAN FACTORS DIVISION Wright-Patterson Air Force Base, Ohio 45433-6503

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BERTRAM W. CREAM, Technical Director Logistics and Human Factors Division

DONALD C. TETMEYER, Colonel, USAF Chief, Logistics and Human Factors Division

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reliability and maintainability tracking reliability management unified data base for logistics information

#### RELIABILITY AND MAINTAINABILITY (RAM)

#### Robert J. Hankins

Integrated Support Systems, Inc. 100 McCollum Street Clemson, South Carolina 29631

LOGISTICS AND HUMAN FACTORS DIVISION
Wright-Patterson Air Force Base, Ohio 45433-6503



## Reviewed by

Joseph W. Coleman, Lt Col, USAF Chief, Acquisition Logistics Branch

Submitted for publication by

Bertram W. Cream, Technical Director Logistics and Human Factors Division Accesson For

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This publication is primarily a working paper. It is published solely to document work performed.

#### SUMMARY

The present effort was designed to accomplish the following tasks: (a) Investigate and define Reliability and Maintainability (R&M) analysis, documentation and tracking; (b) Define the frequency and method of specific R&M data collection; (c) Perform comparability analysis of data elements defined in Task 1 and data elements currently in the Unified Data Base (UDB 2000); and (d) Prepare a final report covering the results and findings of each task.

The investigation and definition of requirements in Task l were accomplished through research of applicable directives and through personal contact with Offices of Primary Responsibility (OPRs). The results of this task are addressed in detail with examples provided in the form of an R&M Program Audit Trail chart and a Reliability Management chart.

The frequency and method of specific R&M data collection (Task 2) are then discussed. Primarily, it was found that the frequency of R&M data collection is acquisition program dependent, as is the requirement for the capability to assess the R&M program status. Reports on program status are required on demand, as determined by the acquisition program manager. Data collection after fielding will be required in a near-real-time mode for the proposed Reliability and Maintainability Information System (REMIS).

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A comparison of the data elements required and the data elements currently in the UDB 2000 was accomplished in Task 3. Results of this task show that although some of the elements are currently in the UDB 2000, they are not in the form needed to satisfy the requirements for tracking. The elements currently in UDB 2000 are not time/phase-related, as is necessary to satisfy the requirements identified in Task 1.

The authors identify additional data elements, screens, and reports that should be incorporated into UDB 2000. They also recommend that an interface between UDB 2000 and REMIS be incorporated into the REMIS development effort. Finally, it is also recommended that an Air Force policy decision on the retention, use, and method of storing Logistic Support Analysis Record (LSAR) data after fielding be obtained as soon as possible.

#### PREFACE

This work was initiated by the Logistics and Human Factors Division, Air Force Human Resources Laboratory, Wright-Patterson Air Force Base, Ohio, under Project 2940. The Work Unit was 2940-04-01, Unified Data Base (UDB) for Logistics Information.

Appreciation is extended to LTC Joseph W Coleman of the Acquisition Logistics Branch of AFHRL for his guidance and encouragement throughout this effort. Appreciation is also extended to the many individuals of Air Force Acquisition Logistics Center at Wright-Patterson Air Force Base, Ohio, who supplied information in support of this study.

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## 1.0 INTRODUCTION

## Background

The Department of Defense (DoD) is placing increasing emphasis on Reliability and Maintainability (R&M), due to the ever-increasing costs associated with the operation and support of new weapon systems. Consequently, procedures for monitoring and tracking Reliability, Availability, and Maintainability (RAM) parameters were developed and published in AFR 800-18, Air Force Reliability and Maintainability Program, dated 15 June 1982. This regulation establishes Air Force policy relative to the management and control of an R&M Program for each weapon system acquisition and major modification program. Independent reviews of major defense system acquisition programs (see AFR 800-5) will be made to assess the adequacy of the R&M program.

The present effort addresses the method of collecting, storing, retrieving, and presenting the results of these assessments throughout the life cycle of the system/equipment. The term R&M includes availability and readiness as defined in AFR 800-18. Air Force Logistics Command (AFLC) Supplement 1 to AFR 800-18, dated 10 May 1983, further defines the specific responsibilities of AFLC with respect to R&M program management during the acquisition phase and after fielding of the system/equipment.

The results of a preliminary analysis were previously submitted on 17 May 1985. Additional research and analysis were conducted to verify the findings of the preliminary analysis and to expand the investigation to additional sources of information.

There is a need for R&M tracking in three distinct areas. One is for the contractor's predictions in meeting the R&M requirements imposed by the Government agency procuring the system/equipment. The second is for program management during development, and the third is continued tracking after fielding of the system/equipment. In addition, there is a need to track Availability (A) as well as R&M. Therefore, this study addresses R&M and A (commonly referred to as RAM parameters).

#### Tasks To Be Performed

The R&M Study consisted of four sequential tasks as identified below:

Task 1 - Investigate and define the requirements for RSM analysis, documentation, and tracking throughout the weapon system development cycle, based on MIL-STD-1692A, MIL-STD-785, MIL-STD-470, MIL-STD-1388-1A, AFR 800-18, and other sources.

Offices of Primary Responsibility (OPRs) for the various MIL-STDs will be contacted for the purpose of determining the extent to which anticipated changes to the MIL-STDs would impact the R&M community.

Task 2 - Define the frequency and method of specific R&M data collection throughout the acquisition cycle of a weapon system. Define the method of historical R&M data storage, data management, and data retrieval. Define and justify specific output reports and frequency of reports required throughout the acquisition cycle of a weapon system for R&M tracking purposes. Coordinate findings and recommendations with appropriate Air Force offices responsible for R&M data collection, storage, reporting, and tracking.

Task 3 - Perform comparability analysis of R&M data element requirements covered in Task 1, and the data elements currently in the Unified Data Rase (UDB) 2000 system. Recommend and justify the additional data elements needed to satisfy the R&M requirements identified in Task 1.

Task 4 - Prepare a final report covering the results and findings of Tasks 1, 2, and 3, and provide specific and detailed recommendations and justification for additional outputs, frequency of data collection, and historical storage methods, with supporting rationale for enhancements to the UDB system to satisfy R&M data collection, data storage/management, and reporting requirements.

#### Purpose

The purpose of the present investigation was to determine the degree to which R&M logistics analysis requirements are satisfied by the UDB 2000 system data elements and outputs, and to recommend additional UDB 2000 data elements and outputs to satisfy these requirements if necessary.

### 2.0 TASK 1. INVESTIGATE AND DEFINE REQUIREMENTS

#### Contractor Predictions/Allocations

The first need addressed can be satisfied by the R&M Tracking Report previously defined for the UDB 2000 and for which the specifications have been provided. The second need is the subject of this paper and will be addressed in detail, along with appropriate conclusions and recommendations for incorporating the additional data elements into the UDB 2000 database, interfacing with the developing Reliability and Maintainability Information System (REMIS), and reports/output to satisfy the requirements identified.

## R&M Tracking Requirements at the Program Management Level

The program management requirements were derived from personal discussions with the individuals responsible for providing the information to the program managers (PMs) and information obtained during these contacts in the form of data formats, data elements, and reference material. The individuals contacted were extremely cooperative in providing the information requested and offered a number of comments and suggestions which were valuable in reaching the final conclusions and recommendations.

Appendices A and B were provided by the Aeronautical Systems Division (ASD/EN-PA). Appendices C and D were provided by the Air Force Acquisition Logistics Center (AFALC/ERR).

The purpose of the R&M Program Audit Trail (Appendix A) and the Reliability Management Chart (Appendix B) is to provide the AFALC Commander, the Management Air Logistics Center (ALC) Commander, and the AFLC Commander with the periodic assessment of the R&M Status of Defense System Acquisition Review Council (DSARC), Program Assessment Review (PAR), and Special Program Requirements (SPR) Programs (Reference AFLC Supplement 1 to AFR 800-18, paragraph 11.1g(1), and 11.1h(7)).

The R&M Program Audit Trail (Appendix A) identifies the format and three categories of R&M data elements to be tracked:

- Mean Time Between Maintenance (MTBM)
- Maintenance Manhours Per Flight Hour –
   Organization Level (MMH/FH Org Level)
- Full Mission Capable (FMC)

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It should be noted that this format differs slightly from the one provided at the time the initial preliminary analysis was performed. The difference is in the data elements for the "Predecessor," where only the "User Requirement" and "Field Value" for all three categories are required. The elements for the "New" are the same as those previously identified. These elements are as follows:

- User Requirement (USER RQMT)
- Program Management Directive Value (PMD VALUE)
- Contract Requirement (CONT ROMT)
- Projected Value (PROJ VALUE)
- Demonstrated/Tested Value (DEMO/TESTED VALUE)
- Field Value (FIELD VALUE)
- Program Management Assessment (PM ASSESS)

These elements apply to all three categories to be tracked.

The Reliability Management chart (Appendix B) identifies the "Reliability Management" data elements and format. The complete list of data elements needed to construct this chart is as follows:

- · Acquisition Phase (ACQ Phase)
- Concept (By Calendar Year CY and Date)
- Demo/Val (By Calendar Year CY and Date)
- Full Scale Development (FSD) (By Calendar Year CY and Date
- Production (By Calendar Year CY and Date)
- Cumulative Test Time (Flight Hours) By Date and Type Test
  - e Start Testing (By Date and Type)
  - Critical Design Review (CDR) (By Date)
  - First Flight (By Date)
  - · Production Decision (By Date)
  - Initial Operational Capability (IOC) (By Date)
  - Threshold Values (AFSARC, DSARC, etc.)
  - · Predicted Values

New

- · Contractural Requirement
- Planned Growth (By Time/Date relationship)
- Projected Growth (By Time/Date relationship)
- \* Cumulative Test Time must identify the type of test (Reliability Qualification Test (RQT), Flight Test, etc.).

This particular format is obviously for aircraft. Some of the elements would need to be redefined if this same capability were to be applied to equipments other than aircraft. For example, "First Flight" would not be applicable to Ground Communications or Support Equipment, nor would Cumulative Test Time be in flight hours. Therefore, the definitions for these fields would need to be keyed to the type of equipment in order for the output to be of a generic nature. This would also be true for the Appendix A format, particularly as it relates to Full Mission Capable (FMC).

## Continued Tracking After Fielding to Maturity

Appendix C identifies a method of tracking reliability at the component level (Line Replaceable Unit (LRU)/Shop Replaceable Unit (SRU)). This method combines the results of Optimum Repair Level Analysis (ORLA), the AFLC Recoverable Consumption Item Requirements System (DO41) data, and AFM 66-1, Maintenance Data Collection (MDC) - (field data) and utilizes regression analysis techniques. The DO41 System is not one of the systems to be replaced by REMIS; therefore, it must be assumed that the DO41 System will continue to be a stand-alone system. In addition, the REMIS is to incorporate a regression analysis capability which is not inherent in the UDB 2000 database (Reference REMIS Request for Proposal (RFP), paragraph 2.2.2 General System

Objectives, subparagraph k). This is definitely a needed tracking capability but appears to be more appropriate for inclusion in the REMIS development than in UDB 2000. This type of tracking relates to fielded systems, in that the projections are based on the failure data reported through the field data reporting systems. However, there should be provisions for updating the Logistic Support Analysis Record (LSAR) database(s) with the results of this analysis (Mean Time Between Removal (MTBR) and Maintenance factor (MF)). This is essential if the LSAR is to be utilized as a validated historical record to support future acquisitions in terms of comparability analysis of the same or similar components.

Appendix D provides the basis for projecting the reliability growth at the component level and is related to Appendix C.

## 3.0 TASK 2. DEFINE FREQUENCY AND METHOD OF R&M DATA COLLECTION, STORAGE, MANAGEMENT, AND RETRIEVAL

## Requirements For Assessment

The document that specifically establishes the requirement for R&M Tracking/Audit Trail is AFR 800-18, as supplemented by AFLC Supplement 1, dated 10 May 1983; it establishes the frequency of reporting requirements (Reference Paragraph 11.1, g(1) and paragraph 11.1, h(7) of AFLC Supplement 1). These reviews will be scheduled independently for each program. However, there is a specific requirement for a quarterly Program Assessment Review (PAR) utilizing the format in Attachment 4 to AFR 800-18 for fielded systems (RCS: HAF-LEY(AR) 7904). The sources for these data are System Availability (Q-D056T-B31) and Standard R&M Data Products (Q-D956T-B34) which support preparation of these assessments.

## Data Storage, Management, and Retrieval

The proposed screen layouts and output report formats for the R&M Program Audit Trail data and the Reliability Management Chart data are contained in Appendix E. The screen layouts are not divided into R&M Program Audit Trail data screens since so much of the data is duplicated between the two reports. The first two screens contain single-entry data and data that are not required to be tracked by Date/Phase relationship. The remaining screens are designed to allow multiple entries by Phase, Type of Test, and Date. The output report formats, on the other hand, are divided into R&M Program Audit Trail data and Reliability Management Chart data. This provides for a separate output report containing only the required data to construct each chart (R&M Program Audit Trail Chart and Reliability Management Chart).

## 4.0 TASK 3. PERFORM COMPARABILITY ANALYSIS

## Data Elements Not Currently in UDB 2000

The parameters identified for the R&M Audit Trail (Appendix B) are not currently in the UDB 2000 in the form needed for this purpose. "Predicted" and "Measured" values are in the UDB 2000 but are not time/phase-related. As defined in MIL-STD-1388-2A, these values are the projected "mature" values and, therefore, will not satisfy the requirements for the R&M Audit Trail. These values would serve only as the "Projected" or "Goal" values to be achieved at maturity, which is normally considered to be 2 years after IOC.

## Data Elements Required For Tracking

Appendices A and B identify the parameters which were identified by the OPRs as required for R&M Audit Trail and Reliability Management according to AFR 800-18, as supplemented by AFLC Supplement 1. The LSAR data records currently defined by MIL-STD-1388-2A do contain the System End Item Mean Time Between Failures (MTBFs) in terms of "Minimum Acceptable" and "Best Operational Capability" as requirements. The contractor's "Predicted" MTBF is also provided in the LSAR B data record along with the "Growth Rate." This cannot be related to cumulative test time/phase and will not satisfy the need for tracking. The proposed data record screen formats and report output formats presented in Appendix E will allow the data to be stored/retrieved by cumulative time/phase relationship. This will provide the data in the form required to construct the charts.

## 5.0 RELIABILITY AND MAINTAINABILITY INFORMATION SYSTEM (REMIS)

#### Interface

A comprehensive search of the interfacing systems identified in the REMIS RFP failed to identify an interface with the UDB 2000. However, the RFP states under paragraph 2.4.1.2, titled "Product Performance Subsystem," implementation of this subsystem is anticipated to provide:

"cradle-to-grave R&M Tracking via on-line access to LSAR data containing original R&M design specifications and performance parameters."

This provision would appear to imply that LSAR data will be accessible on-line as a part of the REMIS development. However, paragraph 2.2.3, Process Objectives, subparagraph g indicates that the system will:

"provide the capability to receive and store predictions of initial (Minimum Acceptable Value) and mature (Best Operational Capability) R&M parameters (provided from Logistics Support Analysis (LSA) records or another source) and to project the planned growth of these parameters to their maturity."

This statement appears to be in conflict with the previous statement. Therefore, it is unclear as to exactly what the objective of REMIS is in relation to LSAR data. If the LSAR database is to be a part of REMIS, it will require duplication of the data contained in the LSAR. It should be further pointed out that the "Minimum Acceptable Value" and "Best Operational Capability" values are LSAR Data Record A, Operation and Maintenance Requirements. This information is provided by the Government to the contractor as requirements, not predictions. The contractor may use the LSAR Data Record A to "Allocate" these requirements to lower indenture levels.

R&M predictions are recorded on the LSAR Data Record B, Item Reliability (R) and Maintainability (M) characteristics. This data record provides the capability to record "Comparability," "Allocated," "Predicted," and "Measured" values. It does not identify the parameters in terms of "Minimum Acceptable Value" or "Best Operational Capability." There is a need to address both sets of data for tracking purposes. This is discussed in more detail under program requirements.

If paragraph 2.2.3, subparagraph g, of the REMIS RFP, is to be a part of the REMIS development, there is definitely duplication of effort in the development of an R&M tracking capability in the UDB 2000. There is no question that REMIS will be the logical source for the R&M parameters to be tracked after fielding (measured values). The question is: Will the LSAR be updated with the measured values provided from REMIS? If an R&M Tracking capability is developed for the UDB 2000, updating the measured values will be essential to this development.

### 6.0 CONCLUSIONS AND RECOMMENDATIONS

### Air Force Policy on Petention of LSAR Not Clear

There appears to be some question as to the Air Force policy relative to the retention and use of LSAR data beyond the acquisition phase. It is recommended that Systems and Applied Sciences Corporation (SASC), through their role in the REMIS development, recommend an interface between REMIS and UDB 2000 as a part of the REMIS development.

## Interface With REMIS Needed

If this interface were established, a much-improved RAM and Reliability Growth projection capability would be possible. Since REMIS is to incorporate both a graphics and regression analysis capability (Reference REMIS RFP paragraph 2.2.2, General System Objectives, subparagraph k), the charts shown in both Appendices could be produced on-line, using the UDB 2000 database as the source data.

Appendix C could also be produced on-line for a given LRU/SRU, or produced in a batch mode when multiple LRUs/SRUs are involved. The UDB 2000 will not be the source for these data but an interface between REMIS and UDB 2000 will allow the UDB 2000 LSA records to be updated from REMIS. This update should occur each time the report for a given LRU/SRU is produced.

Appendix E identifies the data elements, screen layouts, and data element descriptions for those data elements to be added to the UDB 2000 database. The frequency of update should occur prior to producing the report. The frequency of report production depends upon specific program requirements; however, it would be produced on demand.

Appendix E also includes a recommended hard-copy report output which will provide the capability to manually construct the charts shown in Appendices A and B until such time that REMIS is operational. This is recommended as an interim measure only.

Although the incorporation of the recommended additions to the UDB 2000 will provide RAM tracking capability for programs utilizing UDB 2000, the same capability will not be available for programs not utilizing UDB 2000. Therefore, a recommendation for developing this capability is not possible until such time that the Air Force establishes policy relative to retention of LSAR data and how and where these data will be stored.

### Areas To Be Tracked

There are three distinct areas that need to be addressed in terms of RAM tracking. These are:

- Contractor Tracking of Predictions versus Allocations
- Program Management Tracking and Projections to Maturity
- Operational Systems Tracking (Fielded Systems)
   throughout the life cycle of the system/equipment

## Contractor Tracking of Predictions Versus Allocations

The contractor's tracking of predictions versus allocations is essential to ensuring the program requirements are being achieved. This capability was previously defined for UDB 2000, and the specifications were furnished. The contractor is

normally required to use the top-level RAM parameters provided by the Government, and to allocate these down to the lower indenture The predictions are aggregated from the bottom up and compared to the allocations at intermediate levels to ensure predictions are not exceeding allocations. The reports identify any values that exceed those allocated based upon the current status of the LSAR database; that is, everything that has been identified to the database at the time the report is produced. This report may be used to assist in the development of the charts depicted by Appendices A and B at each Contractor's Assessment Review (CAR). This report also serves as the source for the time/phase-related data elements which are utilizing the proposed screens depicted by Appendix E. provides the capability of tracking over time as the weapon system evolves, is produced, and is deployed as an operational

## Program Management Tracking

The R&M Audit Trail (Appendix A) and the Reliability Management Chart (Appendix B) were provided by the Office of Primary Responsibility (ASD - Office Symbol EN-PA) as the format and data elements required to satisfy the requirements of AFR 800-18 and AFLC Supplement 1. This format is applicable throughout the acquisition cycle. The data elements identified in the screen layouts depicted in Appendix E relate directly to the data elements identified in Appendices A and B, and would be used to track the RAM parameters to "maturity" as defined by the program manager; they would apply to major modification programs.

## Operational System Tracking

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Operational system tracking throughout the life cycle of the system/equipment is reported through the field data reporting systems in the format prescribed in Attachment 4, AFR 800-18, under Reports Control Symbol (RCS): HAF-LEY(AR) 7904. These reports address RAM parameters on operational (fielded) systems/equipment. The information contained in these reports would be the source for updating the LSAR database with measured values for use in support of future acquisition programs.

The data elements identified for tracking for program management and operational system tracking are not inherent in the MIL-STD-1388-2A LSAR. For example, Full Mission Capable (FMC) is one of the elements to be tracked for program management. The LSAR identifies availability only in terms of "Inherent Availability (Ai)," "Achieved Availability (Aa)," and "Operational Availability (Ao)." In our research, we were unable to find any definition that relates either of these elements to FMC.

The REMIS RFP is not clear as to the Air Force policy relative to the retention of the LSAR data after fielding. If the UDB 2000 database is expanded to incorporate the additional data elements, this will still leave a void in the data system for acquisitions that do not use UDB 2000. Assuming that the required interface with REMIS is incorporated, there is the problem of where the data will be stored for those systems not using UDB 2000. This would appear to be essential to consistency in tracking capability.

APPENDIX A: R&M PROGRAM AUDIT TRAIL

RELIABILITY & MAINTAINABILITY PROGRAM

AUDIT TRAIL

.0EMO/ PROJ TESTED FIELD PM VALUE VALUE VALUE ASSESS	<b>V</b>	16					e e e e e e e e e e e e e e e e e e e
PROJ	22		(LEVEL)				
CONT			HHIFH (ORG LEVEL)				
PND VALUE	2		HHH/E				
USER	8	×					
	(MEM)	(PRED)	-				
PH ASSESS				PN ASSESS			
FIELD VALUE	K/A	1.5				75	
DEMO/ TESTED VALUE	3.6 MTBF			DEMO/ TESTED FIELD VALUE VALUE	*		
DEMO/ PROJ TESTED VALUE VALUE	8 MBF	·	MEM	PROJ VALUE	95*		
COMT ROMT	12 MBF		X	CONT	&		35
PHD VALUE	6.2			PPD VALUE	56		
USER	6.5	2.0		USER	\$6	8	
	(NEV)	(PRED)		12	(NEN)	(PRED)	

**2 ₩**  TITLE: RELIABILITY AND MAINTAINABILITY PROGRAM AUDIT TRAIL

REQUIREMENT: Mandatory chart for CAR/PAR/SPR briefings.

<u>PURPOSE</u>: To portray and monitor critical R&M parameters and the relationship between user needs, program direction, contract requirements, demonstrated/tested/projected values, and field performance.

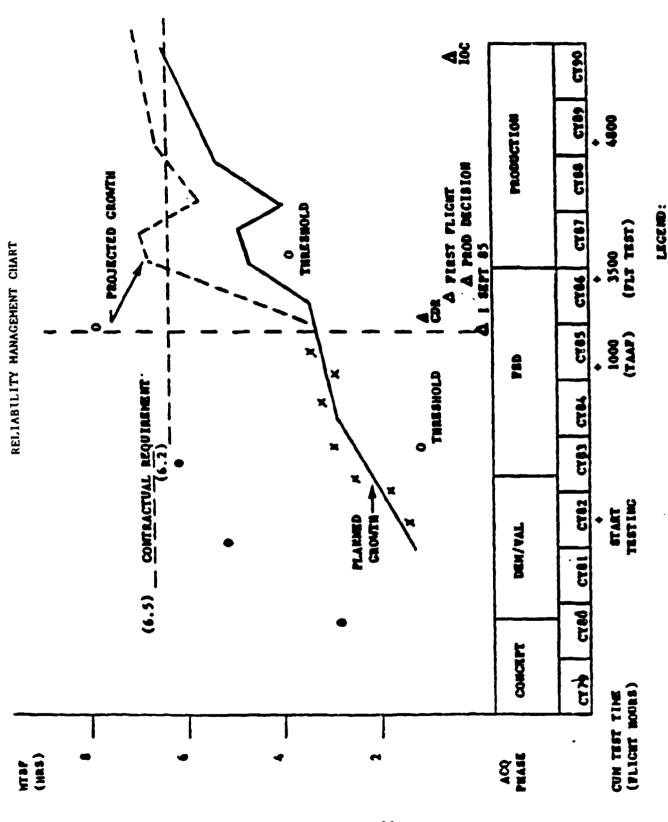
#### INSTRUCTIONS:

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- 1. The format vill be an audit trail between the user needs, program direction, projected value, demonstrated/tested value, and field performance. The audit trail will be shown for the new system and for a predecessor defined as an operational system which is most similar to the new system and will be used for historical comparison. If no suitable predecessor system exists so state.
- a. User need. Normally stated in the SON. (New and predecessor.)
- b. Program management direction. The value that is contained in the program direction document (normally the PMD). If different from the user requirement explain why. (New system only.)
- c. Contractual requirement. The specification or contractual value. If measured differently than the first two values indicate and be prepared to explain. (New system only.)
- d. Projected value. The PM's assessment of the value that will be attained at maturity (define maturity). Explain basis of projection. Parameters will be consistent with the contractual requirement. (New system only.)
- e. Demonstrated/tested value. This value, with parameters to be consistent with the contractual value, will be based on actual demonstration/test data. The data may be from development test, a reliability growth development test, a MIL-STD 781 test, a maintainability demonstration, or a combination thereof. The PM must be prepared to explain the source of the data (New system only.)
- f. Field value. This will be the value, measured in operational terms, based on IOT&E/OT&E and/or actual field use. (New and predecessor.)
- g. Program Manager's Assessment. This block will be color coded using the following guidelines which are intended to aid the program manager in making an assessment of the audit trail parameters.
- (1) Each audit trail parameter will have its own program manager's assessment and will be rated as follows:

- (a) Satisfactory (green). Satisfactory indicates that the contractual requirement, projected value, and any measured value (demonstrated, tested, and/or field value) meet the user/PMD requirement.
- (b) Marginal (yellow). Marginal indicates an existing problem for which there is some question whether the contractual requirement, projected value, or any measured value meet the user/PMD requirement. However, the problem appears to be within the program office's or product division's ability to solve and an action plan is underway to solve the problem.
- (c) Unsatisfactory (red). Unsatisfactory indicates a serious problem exists in which the contractual requirement, projected value or any measured value will not meet the user/PMD requirement and requires the assistance of HQ AFSC and/or HQ USAF for resolution.
- (2) The program manager should be prepared to address rationale for the assessment of each parameter.
- 2. As a minimum, a matrix vill be shown for each critical R&M parameter stated in a program direction. If a particular value for a given box is not available enter NA; if the box is not applicable enter N/A. (Note that the R&M parameters and values shown are for illustrative purposes only. The PM must select the parameters from attachment 1 of AFR 800-18 that are critical for his/her program.)
- 3. In the example asterisks are entered in three boxes of the FMC matrix indicating further explanation is needed. In this case FMC is not measured directly but is derived from MTBM and MMH/FH. The PM must be prepared to discuss such "exceptions."

APPENDIX B: RELIABILITY MANAGEMENT CHART



PREDICTED VALUE (MIL-STD-756)

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TITLE: RELIABILITY MANAGEMENT CHART

REQUIREMENT: Mandatory chart for CAR/PAR/SPR briefings.

<u>PURPOSE</u>: To illustrate how the reliability program is being managed to achieve the mature requirement, to show the relationship between key factors and/or phases of the reliability program, and to track progress in meeting the mature requirement.

INSTRUCTIONS: The critical reliability parameter (e.g., MTBF) will be plotted on the vertical axis using the proper life units (e.g., cycles, rounds, hours). Along the horizontal axis the acquisition phase and calendar time will be shown. Below the calendar time the cumulative test life units will be shown.

- 1. A dotted horizontal line will be used to indicate the contractual requirement with the actual value in parentheses.
- 2. A dotted vertical line will be used to indicate the "today" point on the chart.
- 3. The chart should depict where the PM "plans to be" at any point in time for the reliability parameter. The resulting "curve" should not necessarily be construed to be a reliability growth curve in the strict sense of the term and as described in MIL-HDBK-189, although the PM has the discretion to use such a curve if it is appropriate for the program.
- 4. Indicate with solid bullets the predicted value (or projected value if MIL-STD-756 is not used. In this case be prepared to discuss the basis for the projection).
- 5. Indicate with an "x" values of the parameter based on test results. Below the calendar time indicate the type of test (TAAF, RQT, flight test, etc.) and test hours.
  - 6. Indicate threshold (DSARC, AFSARC, etc.) values with circles.
- 7. Show key milestones, such as CDR and IOC. For clarity omit milestones that predate the briefing date.
- 8. Show the projected "Growth" (if different from planned) and explain variances. In the example the planned "growth" accounted for expected learning during the transition from design to production and showed the contractual requirement being achieved at IOC. The projected curve shows a jump because a new technology, not mature when the program was initiated, was approved at CDR and will be implemented prior to production decision. The PM must be prepared to discuss such "anomalies" as well as other implicit details (e.g., number of test articles, number of unincorporated design fixes, definition of failure, etc.).
- 9. The contractual value, in this example, was decreased slightly based on the results of dem/val. The Reliability and Maintainability Program Chart will show how the current contractual value is related to the operational need.

APPENDIX C: RELIABILITY GROWTH AT THE COMPONENT LEVEL

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#### RELIABILITY GROWTH

Concept - The successful design, development, testing and production of a new weapon system (such as the F-16) depends greatly upon two resources: time and money. Typically, a contractor is asked to produce a complex weapon system or component thereof in minimum time at minimum expense in a competitive environment. More often than not, the result is a product which has not been sufficiently tested to identify design and manufacturing imperfections. These imperfections manifest themselves as failures - the inability to perform in accordance with specification requirements.

Early in the operational life of the weapon system, the user evaluates the effectiveness of the system through actual use. As failures occur, the user places significant emphasis upon the need for corrective action which will render the item or system acceptable. As a result, the contractor usually becomes motivated to analyze the failures, determine the basic cause of the failures and then effect corrective action in the item, in tech data and/or in SE. The result is an item with improved reliability characteristics or "reliability growth."

Duane Postulate - Quantification of reliability growth was not commonly done until after J. T. Duane recognized a patterned relationship between failure rates and cumulative operating time. The following excerpt from a paper by J. D. Shelby and S.G. Miller, "Reliability Planning and Management (RPM)," briefly explains the "Duane Postulate."

## Origin of Reliability Growth

The basic concept of a patterned reliability growth... was first recognized and published by J. T. Duane of GE Company's Motor and Generator Department in 1962. His analysis of test and operational data for programs with test times as high as 6 million hours on five divergent groups of products (two hydro-mechanical devices, two complex aircraft generators, and a jet engine) formulated a pattern which resulted in the following concept.

a. Reliability improvement of complex equipment follows a mathematically predictable pattern.

b. Reliability improvement is approximately inversely proportional to the square root of cumulative operating (test) time.

$$R(I) \approx \frac{1}{\sqrt{OH}}$$

c. For a constant level of corrective action effort and implementation, reliability growth closely approximates a straight line on a log scale.

This pattern has been confirmed to be applicable to avionics equipment by GE/AES from data on four separate programs. (End of quote)

Initial Provisioning - 00-ALC/MMAR, through the Resident Integrated Logistics Support Activity (RILSA), applied the above concept to the F-16 initial provisioning process as described below:

- Mature (@ approximately 100,000 flight hours) MTBF values for LRUs were developed via a comparability analysis using a similar equipments on other mature weapons systems.
- The mature MTBF values were factored to generate mature MTBD values. These mature MTBD values are the MTBCT values entered on each F-16 Optimum Repair Level Analysis (ORLA).
- Corrective Task > Mature MTBD
- Using the reliability growth concept in reverse, each mature MTBD was "derated" or factored to reflect a less reliable situation early in the operational life of the F-16 (the derate factors varied depending upon the nature of the item). The "derated" values were entered in the ORLA as the "FINAL GOVERNMENT APPROVED" value and, in most cases, on the initial RILSA Data Worksheet used for initial provisioning. The derate factor was based on projected growth curves for MTBF at LRU and subsystem levels. An assumption was made that the growth rate for MTBF (same as MTBM (inherent) today) was the same for MTBD.

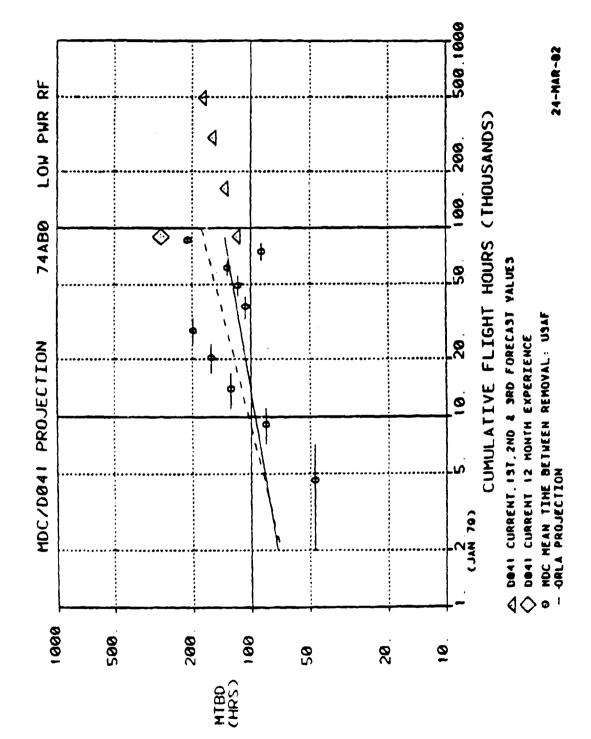
Follow-on Provisioning - If the reliability growth assumption (as applied above) is correct, then items should show improvement as operational flight hours are accumulated. To quantify this expected improvement, MMAR developed a series of mini-programs based on the

Duane Postulate which provide the technicians with maintenance factors for the first, second and third forecast periods. These procedures (attachment 1) are not used for all items or in all situations, but are used where deemed applicable by the technician and section supervisor.

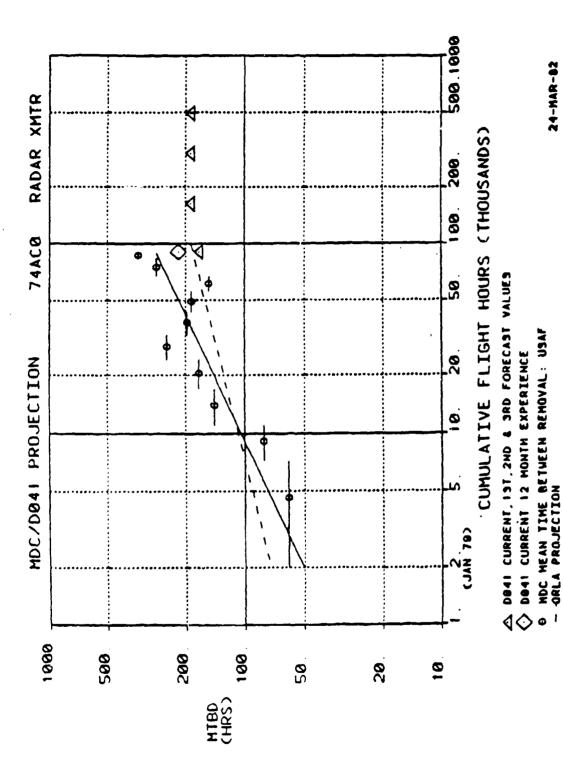
Examples - Attachment 4A contains examples of the two most common reliability growth curves. Included are the ORLA, the HP97 printout, a graph of the HP97 data, and a computer generated chart showing relationships between ORLA, D041 projected values, and maintenance data removal rates. Note that the D041 values shown on this chart are based on the initial D041 products and will be changed to reflect the new forecast values when the final D041 products are available.

Source: AFALC/ERR

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	CURRENT	, w		105.30	30	6.9497
	DO41 DATA (LAST UPDATE:	LAST U	PDATE: DEC	1981	FINAL )	
	-	E	MAINT FACTOR	œ	MTBD	
	CURRENT FORECAST	ECAST	0.4558C		219.4	
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		<b>-</b>	<b>0.4558</b> C		219.4	
		_	0.4558C		219.4	
	E	R¥	0.4372C		228.7	
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	80	5840.	1.00	27		216.3
	80	7030.	1.00	21		334.8
	80	8682.	1.66	19		456.9
	81 1	0491.	1.00	40		260.0
	81 1	2452.	1.00	69		180.5
	81 1	1337.	1.00	23		213.9
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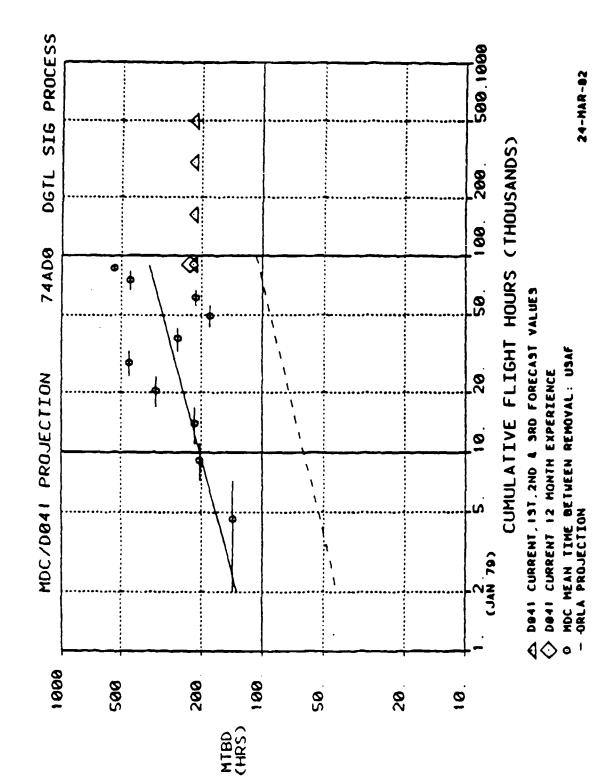
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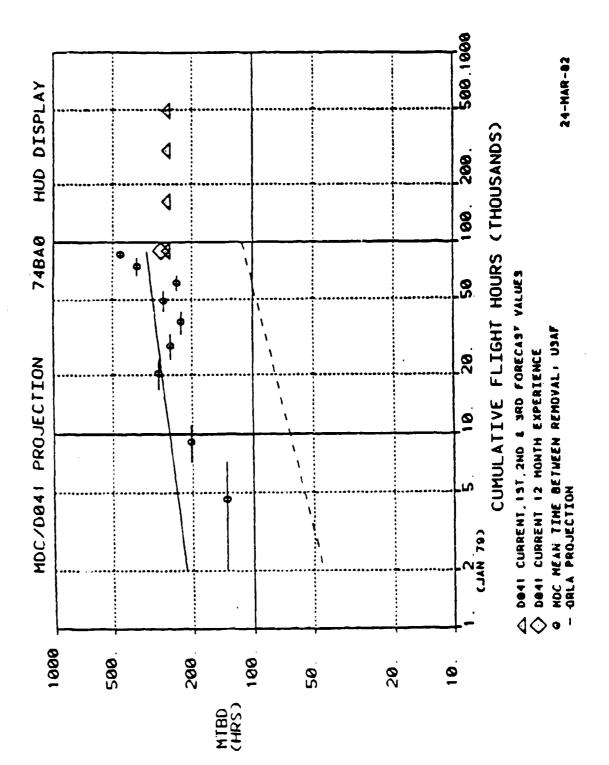
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UUC: 74AC0 RADAR	MTBD MA 74.00 188.00 183.24	1981 FINAL ) MTBD 170.5 188.0 188.0 188.0	NUMBER REMOUALS (TYPE 182)	48 41 35 53 53 17 217	E 1.656 CORR(R); BD
1270010932256UF	IONS: 80,000. FH) 87800. FH)	T UPD MAIN ST	OPA OPA FACTOR	63. 1.00 40. 1.00 30. 1.00 82. 1.00 01. 1.00 52. 1.00 37. 1.00 34. 1.00	REGRESSION LINE 5 INTCPT: ATE: 280.6 MTBD
NSN: 1270016	ORLA PROJECTIO INITIAL Mature(100 Current( 8	DO41 DATA (LAS ITEM CURRENT FORFCA 1ST FORECAST 2ND FORECAST 3RD FORECAST 12 MO SUMMARY	48NC 5810 78	38 588 70 86 110 113 113 113 106 106 106	MDC REG SLOPE: 0.45 CURRENT ESTIMATE

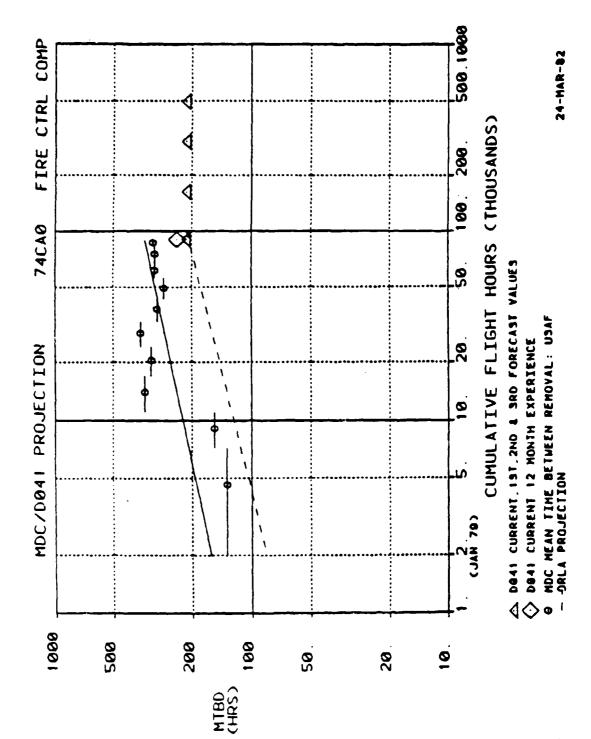


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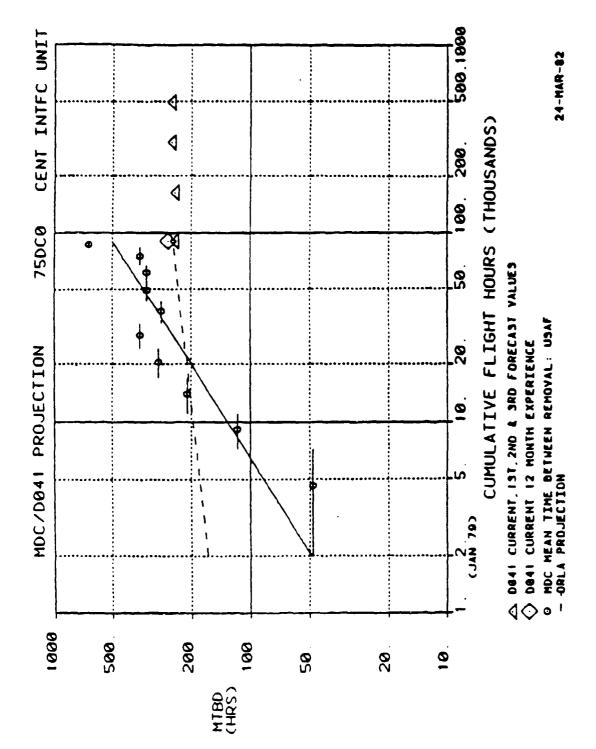


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APPENDIX D: RELIABILITY GROWTH PROCEDURES

## DO41 GROWTH/PROJECTION CURVE PROCEDURES

### 1. ASSUMPTIONS:

- a. Reliability growth is described through a mathematical function which can be plotted as a straight line on log-log graph paper (Duane Postulate).
- b. In general, mature reliability is achieved at approximately 100,000 FH. (Individual items will obviously mature at different points of time.)
- c. The initial baseline growth rate (reference paragraph 2b below) is the maximum rate expected.
- d. The contractor MTBCT (mature MTBD) is the maximum value expected.
- e. Production equipment growth curves begin at the 2000 FH (end of FSD) point on the curve. This point is equivalent to "0" production aircraft FH.

## 2. PROCEDURES:

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- a. On a quarterly basis, the reliability engineer determines the projected FH values for the beginning of the 1st, 2nd, and 3rd forecast periods using PA/D041 values. Two thousand (2000) Fh are added to each value to compensate for starting the growth curves at 2000 FH.
- b. The baseline growth curve is constructed using "FINAL GOVERNMENT APPROVED" ORLA maintenance factor (at 2000 FH) and the contractor MTBCT value (at 100,000 FH).
- c. The current projected value ("P") for MTBD is extracted from the baseline curve at the end-of-quarter cumulative FH + 2000 FH point.
- d. Using all data, knowledge, experience, etc., available, the technician estimates the current MTBD ("E") of the item.
- e. The applicable growth techniques are applied using the following criteria:
  - (1) If "E" is greater than MTBCT, use "E" as the value for current, 1st, 2nd, and 3rd forecasts.

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- (2) If "E" is greater than "P", but less than MTBCT, construct a new projected line from the "E" value (at current FL plus 2000) to MTBCT.
- (3) If "E" is less than "P", construct a line parallel to the baseline growth curve, beginning at the "E" value and current FH plus 2000 FH. Continue the line to the MTBCT value or the value corresponding to the 3rd forecast FH, whichever occurs first.
- f. The corresponding 1st, 2nd and 3rd forecast MTBD values are extracted from the curve generated in paragraph 2e above. These MTBD values are then converted to maintenance factors.
- g. The computations referenced in 2b, 2c, 2e and 2f are automated via a program which is run on the HP97 calculator.

APPENDIX E: R&M TRACKING SCREENS AND REPORT FORMATS

R6M1	UDB 2000 LSAR DATA R&M TRACKING DA		DATE // TIME :::
END ITEM ACRONYM CODE:			
PREDECESSOR: USER REQUIREMENT:	MTBF (HRS)	MMH/FH (ORG LVL)	FMC
NEW SYSTEM:			<del></del>
USER REQUIREMENT: PDM VALUE: CONT REQUIREMENT: THRESHOLD VALUE:			:- -:- -:-
DATE/USER LAST UPDATE:			

	EN	DATE / TIME : USER
<del></del>		
date Beginning	DATE ENDING	
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type of test	DATE	FLT HRS	mtbf(HRS)	(ORG LVL)	FMC
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DATE/USER LAST U	PDATE:				

R&M4		000 LSAR DA			DATE/_/ TIME:_:	<u></u>
END ITEM ACRONYM	CODE:			~~~~~~~~~		
NEW SYSTEM: DEMO/TESTED VAI	LUES:					
TYPE OF TEST	DATE////////	CUM FLT HRS	MTBF(HRS)	MMH/PH (ORG LVL)	FMC	

R&M5	UDB 2000 LSAR DA R&M TRACKING			DATE _/_/ TIME _:_:
END ITEM ACRONYM CODE			MMH/FH	
PREDECESSOR:		MTBF(HRS)	(ORG LVL)	FMC
FIELD/ACTUAL VALUE:			<b>—·</b> —	
NEW SYSTEM: FIELD/ACTUAL VALUE:				
	CUM		MMH/FH	
TYPE OF TEST DA	ATE FLT HRS	MTBF(HRS)	(ORG LVL)	FMC
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R&M6		2000 LSAR DATA SCREEN R&M TRACKING DATA		DATE // TIME :::
END ITEM ACRONYM	CODE:			
MTBF GROWTH:				
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## REM PRICISAM AIDIT TRAIL REPORT

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REQUIREMENTS:			MTBP(HRS)	H ASSESS	တ	PPCH/FH (ORG LVL.)	EH ASSESS	E.C.	H ASSESS
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DATE

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# RELIABILITY MANACEMENT CHART DATA REPORT

/ / PMCE		
LOCISTIC SUPPORT ANALYSIS RECORD RELIABILITY MANAGRENT CHART DATA		
AOCY	ITEM NAME	
PHC-DATA CINIT	ELAC	

ACQUISITION PHASE:	DATE BEGINNING:	DATE BADING:	MILESTONES:	DATE
ODNOEPT:		7-7-	CRITICAL DESIGN REVIEW:	
DEMONSTRATION/VALIDATION:	1//	7-7-	FIRT FLIGHT:	//
FULL SCALE DEVELOPMENT:	7-7-		PRODUCTION DECISION:	//
PRODUCTION:		777	EOC:	//

HTBV (HRS)	.	•
DATE		7-7-
REQUIREMENTS:	THRESHOLD VALUE:	CONTRACTUAL REQUIRBENTS:

TRACKING DATA:	IYPE OF TEST DATE	STAKE TESTING ///	-/	_/_/_		
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	ACTUAL. Hode (HRS)	•	•	:		
	PLAINED GROWTH	-	.	.	.	
	PROJECTED GROWTH	.	.	.	.	

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Air Force Regulations:

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AFR 800-18 Acquisition Management, Air Force Reliability and Maintainability Program, dated 15 June 1982.

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Military Standards:

MIL-STD-470A <u>Maintainability Program For Systems & Equipment</u>, dated 3 January 1983.

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MIL-HDBK-217D Reliability Prediction of Electronic Equipment, dated 15 January 1982.

NOTE: All of the reference documents are currently on file at ISS.

## GLOSSARY

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AFALC
           Air Force Acquisition Logistics Center
AFLC
           Air Force Logistics Command
AFSARC
           Air Force Systems Acquisition Review Council
ALC
           Aerospace Logistics Center
CAR
           Contractor Assessment Review
CDR
           Critical Design Review
CY
           Calendar Year
DoD
           Department of Defense
DSARC
           Defense Systems Acquisition Review Council
FMC
           Full Mission Capable
FSD
           Full-Scale Development
HQAFSC
           Headquarters, Air Force Systems Command
HQUSAF
           Headquarters, United States Air Force
IOC
           Initial Operational Capability
IOTEE
           Initial Operational Test and Evaluation
LRU
           Line Replaceable Unit
LSA
           Logistic Support Analysis
          Logistic Support Analysis Record
LSAR
HDC
           Maintenance Data Collection
MMH/FH
           Maintenance Manhours per Flight Hour
MIBF
           Mean Time Between Failure
MTBD
           Mean Time Between Demand
MIBM
           Mean Time Between Maintenance
MTBR
           Mean Time Between Removal
OPR
           Office of Primary Responsibility
ORLA
           Optimum Repair Level Analysis
SATO
           Operational Test and Evaluation
PAR
           Program Assessment Review
PM
           Program Manager
PMD
           Program Management Directive
           Reliability (R), Availability (A), and
RAM
           Maintainability (M)
RCS
           Reports Control Symbol
REMIS
           Reliability and Maintainability Information System
RQT
           Reliability Qualification Test
R & M
           Reliability (R) and Maintainability (M)
SON
          Statement of Need
SPR
           Special Program Review
SRU
           Shop Replaceable Unit
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Unified Data Base

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